

# Important Safety Warning

## Rexel Promax Shredder Models REX823 and RSX1035 Replacement Programme

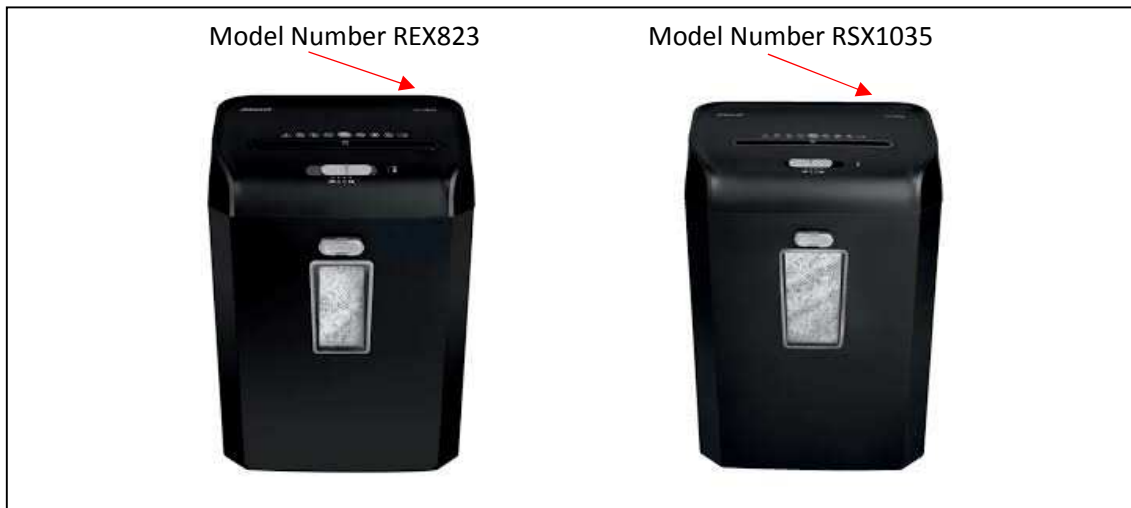
ACCO Brands is initiating a replacement programme of Rexel Promax Shredder Models REX823 and RSX1035. This product was sold between December 2016 and May 2019, through office product resellers.

We have become aware that some Promax Shredder Models REX823 and RSX1035 may fail during operation, possibly causing a risk of burns to consumers' hands, arms or face, or fire to adjacent objects such as furniture.

Customer safety is the top priority for ACCO Brands and we have voluntarily initiated a free replacement programme for consumers who have an impacted shredder. Please see below for further details.

### Identifying your Promax Shredder

Compare your shredder with the images below. An impacted Promax Shredder has a Model Number of REX823 or RSX1035 at the top right hand side of the machine.



Note: This programme only affects Promax Shredder Models REX823 and RSX1035. No other Promax shredder models or Rexel shredders are impacted by this programme.

### What to do if you have an impacted Promax Shredder

If you have an impacted Promax Shredder, please stop using it immediately and unplug it.

Please visit our webpage at <https://RexelPromaxReplacement.expertinquiry.com> to arrange a replacement free of charge.

If you have any questions you can also contact us:

- by email: [RexelPromaxReplacement@Stericycle.com](mailto:RexelPromaxReplacement@Stericycle.com)
- by phone:

Austria:	0800 291481	Italy:	800 728021	Spain:	900 905 471
Czech Republic:	(800) 800 144 381	Netherlands:	0800 022 9258	Sweden:	020-10 93 74
Denmark:	80 83 02 09	Norway:	800 25 031	United Kingdom:	0800 098 8524
France:	0805 08 18 76	Poland:	0-0-800-4911963	All other countries:	+44 2080893729
Germany:	0800 1810654	Russia:	8 (800) 301-38-46		

We apologise for any inconvenience caused.